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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Vashi et al.

Serial No.: 09/638,771

Filed: August 15, 2000

For: Versatile Resource Computer-Based
Training System

Art Unit: 2173

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10/4/03

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Washington, DC 20231

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The citation of this information does not constitute an admission of priority or that any cited item is available as a reference, or a waiver of any right the applicant may have under applicable statutes, Rules of Practice in patent cases, or otherwise.

Respectfully submitted,

Robert T. Neufeld
Reg. No. 48,394

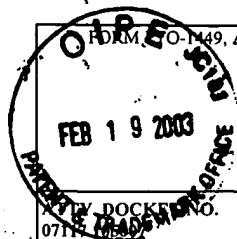
King & Spalding LLP
45th Floor, 191 Peachtree Street, N.E.
Atlanta, GA 30303
404.572.4600
K&S Docket: 07117.105007 US
3126058 v1

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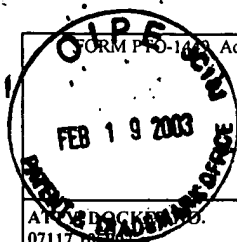
APPLICANT Vashi et al.	SERIAL NO. 09/638,771	FILING DATE August 15, 2000
APPLICANT Vashi et al.		GROUP 2173

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA	3,594,919	7/27/1971	De Bell et al.			9/23/1969
	AB	3,705,271	12/5/1972	De Bell et al.			3/26/1971
	AC	4,684,349	8/4/1987	Ferguson et al.			7/28/1986
	AD	4,776,016	10/4/1998	Per K. Hansen			11/21/1985
	AE	4,853,952	8/1/1989	Jachmann et al.			12/3/1987
	AF	4,916,726 B1	6/9/1992	Morley et al. (Reexamination Certificate)			9/29/1988
	AG	5,058,008	10/15/1991	Karl H. Schumacher			10/3/1989
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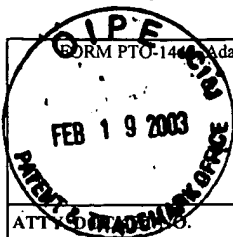


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APPLICANT Vashi et al.			GROUP 2173				
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	BA	5,597,312	1/28/1997	Bloom et al.			5/4/1994
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	BC	5,675,637	10/7/1997	Szlam et al.			5/16/1995
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	BF	5,721,770	2/24/1998	Joylee E. Kohler			7/2/1996
	BG	5,727,950	3/17/1998	Cook et al.			5/22/1996
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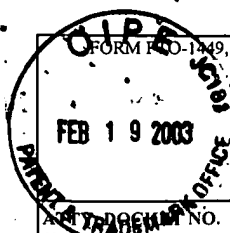
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EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	CA	5,943,416	8/24/1999	Doug Gisby			2/17/1998
	CB	5,946,375	8/31/1999	Pattison et al.			5/12/1997
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DOCUMENT NUMBER	DATE	COUNTRY	NAME	TRANSLATION YES NO.
DF				
DG				

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DH	ACTV NET Debuts eSchool Online; Business Wire; 24 March 1997; pp. 03241287
DI	Armstrong, <i>Electronic Mail Order for Distance Learning</i> ; IEEE Colloquium on Commercialising the Internet; pp. 4/1-4/4; 02/1997
DJ	Call Center E-Journal; <i>Telvista Integrates eLearning and Quality Monitoring</i> ; August 2001; pp. 8 - 12
DK	Click2learn; <i>Click2learn Unveils New Platform; Takes Aim at e-Learning Industry's Shortcomings</i> ; Press Release; June 4, 2001
DL	Click2learn; <i>Aspen: The Next-Generation e-Learning Platform</i> ; (2001)
DM	Curilem et al.; <i>Considerations for the Design of a Tutoring System Applied to Diabetes</i> ; Proceedings of the 22 nd Annual EMBX International Conference; July 23-28, 2000; pp. 2811-2814
DN	Cybulski et al.; <i>Teaching Systems Analysis and Design Using Multimedia and Patterns</i> ; IEEE; 2000; pp. 113-122
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DP	Envision Telephony; <i>What Makes Your Contact Center Agents Truly Effective</i> ; (2001)
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DR	Granić et al.; <i>User Interface Aspects of an Intelligent Tutoring System</i> ; 22 nd Int. Conf. Information Technology Interfaces ITI 2000, June 13-16, 2000; pp. 157-164
DS	NICE Systems; <i>NICE to Launch Integrated e-Learning Solution Through Partnership With Astound</i> ; News Release; December 4, 2000
DT	Skowronek, Larry; <i>Aspect eWorkforce Management v6</i> ; July 30, 2001
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